



# **Role Play Made Easy: 25 Structured Rehearsals for Managing Problem Situations and Dealing With Difficult People**

*Susan El-Shamy*

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Written by training expert Susan El-Shamy, *Role Play Made Easy* is a practical and highly accessible resource for planning, preparing, and implementing effective role-playing activities that are solidly grounded in proven learning techniques. *Role Play Made Easy* offers trainers at all levels of expertise the step-by-step guidance needed to facilitate role playing activities that are appropriate for a wide variety of organizations and training situations. The book's 25 role play activities are designed to help participants build skills, boost confidence, and increase the likelihood of behavioral change. *Role Play Made Easy* offers many types of role-playing activities and also includes

- Step-by-step directions for absolutely everything necessary to plan and implement a successful role-play
- Strategies and guidelines to make role-playing both easy and effective
- Tips and techniques to take the fear out of role-playing
- Methods to make feedback easier and more effective
- Ideas and incentives to make role playing fun

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